

Dear Guest.

thank You for choosing to spend your holiday in our resort. we are delighted to provide you with the best service & facilities for your comfort.



Sharm Dreams " All Inclusive " Concept

Le Jardin Restaurant	Breakfast	07:00 - 10:00
Le Jardin Restaurant	Lunch	13:00 - 15:00
Le Jardin Restaurant	Dinner	19:00 - 21:30
Snacks	Served at casa sharm restaurant Restaurant	16:00 - 17:00
Room Service		24 hours - With Extra Charge

PLEASE DO NOT MOVE FOOD FROM THE DINING AREAS

All Inclusive program available from 10:00 am till 00:00

Le Jardin Restaurant	Served wine during lunch and dinner time	13:00-15:00& 19:00-21:00
Tex Mex bar	Water,( Hot Drinks Tea ,Nescafe), Soft Drinks,local alcoholic and Draught local beer, Cocktail served According to All Inclusive Cocktail Menu, ( Wine Not Included )	10:00-00:00
Pool Bar	Water,( Hot Drinks Tea ,Nescafe), Soft Drinks,local alcoholic and Draught local beer, Cocktail served According to All Inclusive Cocktail Menu ( Wine Not Included )	10:00- 17:00
Beach Bar	Soft Drink ( Water, Juice , Pepsi )	10:00- 17:00
Shisha Corner	Shisha service is not allowed within the hotel.	
Drinks included: , Water, Hot Drinks, Soft Drinks, All local Alcoholic served by glass one by one		
Imported Alcoholic drinks and bottles are extra charge		
No drinks will be served in glass at outside areas for safety reasons		

Very Important Notes

Dress code is Smart Casual at all Restaurants

All-"inclusive" bracelet must be worn on your wrist at all times

Times and locations are subject to change without prior notice ( Seasonality & Weather Permitting )

The Hotel has the right to change the above formula without any prior notice  
Food and Drinks at the beach will be at an additional full charge

Please note that the All Inclusive service will start with Lunch Meal on your arrival date and will end with the Breakfast Meal on your departure date

Ladies are not permitted to sunbathe or swim topless - appropriate swimwear must be worn at all times  
No cotton t-shirts are allowed to be worn in the pools under any circumstances

Cleopark ( Water Park) will be opened Daily with from 11:00 till 13:00 and 14:00 till 17:00, last entrance at 16:30

Mini Bar is NOT included all inclusive program Extra Charge

CORAKAGE is against charge

Alcoholic Bottle USD 10 .  
For Imported Champagne USD 20 .

For Any

Daily Entertainment	Limited Recreation services on the beach/ Pools.	
Beach/Pool Towels	Fresh Beach/Pool Towels will be available inside guest rooms and should be return back to room after use and incase of lost guest will pay \$15 per towel	
Kids Club	Open in Fayrouz Resort for 4 to 12 Years old kids from (10:00 - 12:30 ) & (15:00- 16:30 )	
Mini Disco	20:30	
SPA	Working From 09:00 AM till 19:00 PM	
Gym	Gym is available for hotel guests only and it's not allowed for outside guests, and please keep 2 meters social distance. 1 day pre-booking is required for Gym entrance, Shower rooms at Gym are closed, For Booking please call # 148	
Diving	on the beach	
Watersports	on the beach	
Laundry	Please see pricing and details in your room - SPECIAL OFFERS AVAILABLE	
Shops	extra charge	Open daily
Taxi	Please see the taxi desk in the main reception or contact Concierge	
Mini Bar	Extra Charge please check menu list above the mini bar	
Room Cleaning	Daily until 17:00 - If you prefer a specific time please contact our Guest Service Centre	
Safe Box	Available in your room free of charge Safe box is available in your room free of charge. Please leave the safe box door open on departure day The Management of coral beach Resort accepts no responsibility for items left in your room or public areas	
Money Exchange	Available at the ATM outside reception	
Check Out	Please return your room key and towel card by 12:00 on the day of your departure, and please settle your bill one day before your departure date. Please inform reception 1 day before departure which time you would like your luggage collecting. Kindly note check out is at 12:00 noon and you are requested to bring your room key and towel card to the reception and clear your account of any extras. Late check out is against charge and subject to availability. (We do not accept personal or travellers cheques) And it's preferred to use Credit Cards to settle the bills.	
Bracelet	Please show your bracelet to receive all inclusive facilities	
Outside Visitors	Outside visitors using hotel facilities will be charged daily rate - Please contact reception	
Positive Cases	In case of any positive Covid-19 cases, ministry of health will be notified and they will decide whether the patient will be isolated in the quarantined Hotel or in a Hospital.	

**“The hotel is accessible for guests with special needs”**

**We wish you a pleasant and memorable stay with us**

**We appreciate leaving your comments and feedback for others at**